

CANCELLATION POLICY

In the event that a hirer has to cancel a confirmed booking, a percentage refund of any upfront payment that has been made will be paid in accordance with the following timescales:-

- **Weddings** – cancellation more than 6 months before the booked date – 90%
cancellation between 6 & 3 months before the booked date – 50%
cancellation less than 3 months before the booked date – 10%
- **All other one off bookings** - cancellation more than 1 month before the booked date – 50%
cancellation less than 1 month before the booked date – 10%
- **Multiple regular bookings** – cancellation charges will apply on the same principle as for one off bookings with a negotiated amount to be agreed according to the circumstances.
- Requests for cancellations are to be submitted by email or in writing.